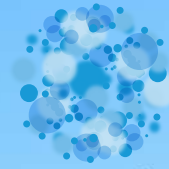


# INFRAMOURA

INTEGRATED  
MANAGEMENT OF  
PUBLIC AREAS AND ALL  
INFRASTRUCTURES  
OF THE VILAMOURA  
TOURIST COMPLEX  
IN THE ALGARVE.



NAVIA  
AGILE OPERATIONS SOFTWARE



Inframoura, E.M. is a private/public capital municipal company that manages all the areas, infrastructures and public services of the high-quality tourist complex of Vilamoura.

To fulfil this mission, the company put into place an ambitious strategic plan based on a decentralised management model underpinned by technology. Therefore, the operational management of its activity is of major importance, giving rise to the need for a technological system that supports this management and makes it flexible. This was the thinking that led Inframoura to implement the NAVIA™ system to manage its infrastructures and public areas. NAVIA™ has therefore been contributing, since 2014, to the excellence of the quality of life of people who take advantage of the public areas in Vilamoura, fulfilling its status as one of the few members belonging to the exclusive “towns and cities network of excellence”. Realising the goal of being “a national reserve of quality of life” is only achievable with abundant ambition, hard work, competence and the right tools.

*The Inframoura strategy aims to highlight the territorial identity, security, comfort, mobility, sustainability and pleasure gleaned from using the areas, always from the competitive perspective of Vilamoura conserving the quality of life of its residents and providing an attractive offer to tourists.*

*Anticipating the needs and surpassing the expectations of those who have chosen to live here, or who make it their tourist or business destination, is the main challenge for the managers of a place that is completely certified in terms of quality and the environment.*

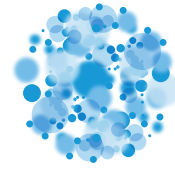
*The use of NAVIA's information system solution for the company's operational activity has enabled management oriented towards provision of a service of excellence and conservation and maintenance of all the public areas of Vilamoura and Vila Sol.*

Fátima Catarina, Chairperson of the Board of Directors

*Selecting NAVIA was part of the idea to use information systems that would free up resources used to carry out administrative tasks which generated little value for the company. The dematerialisation of procedures by using NAVIA allows more efficient provision of services and obvious gains in tracking the actions and processes managed by Inframoura. The focus is on an effective and high-quality response, implementing procedures that have a big impact on the day-to-day running of the company.*

Paulo Reis, Urban Management and Maintenance Department

NAVIA™, THE TOOL THAT HAS HELPED VILAMOURA BECOME A BENCHMARK IN THE NETWORK OF TOWNS AND CITIES OF EXCELLENCE



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AGILE OPERATIONS SOFTWARE



## SCOPE OF IMPLEMENTATION OF NAVIA™ IN VILAMOURA:

Inspection and maintenance of the entire set of urban amenities; children's playgrounds, sports facilities, benches, shelters, etc.

Checking and maintaining all the traffic signs and indications

Management and maintenance of public bicycles in Vilamoura

Energy management

Checking and maintaining the public lighting system

Carrying out construction, repair and maintenance work

Monitoring and inspecting the building of the infrastructures

The water distribution system, its conservation, quality control and consumption

Operation and maintenance of the sanitation infrastructures

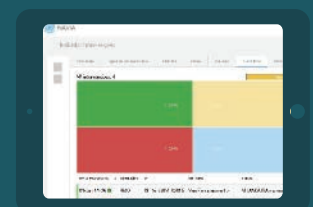
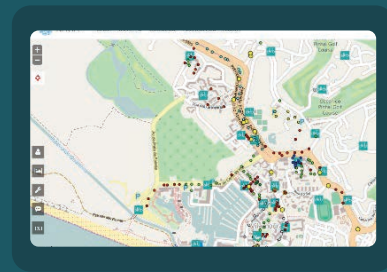
Scheduling of urban cleaning and hygiene systems

Maintenance of green zones and landscaping

Cleaning of roads and public areas

Maintenance of road networks

ALL THE INFORMATION AVAILABLE TO THE ENTIRE TEAM WHEREVER, WHENEVER



## ABOUT NAVIA™

If today you have turned on a tap, parked your car in a public car park or eaten a meal, it is highly likely you have benefitted from our software in some way. From the management of major infrastructures such as water supply and sanitation systems, to the maintenance of public gardens, NAVIA™ operates in almost all sectors of activity.

NAVIA™ is a software solution dedicated to the management and maintenance of processes and infrastructures that allow it to manage all the tasks, equipment and infrastructures, and all the teams and employees from a single real-time system.

WWW.NAVIASOLUTIONS.COM

